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## *Dr. Surbeck welcomes his new associate, Dr. Sam Lake*

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Dear Patients & Families,

I have been blessed to be part of the Eastside orthodontic community over the last 16 years. From day one, my goal has been simple; to provide the very best personalized orthodontic treatment in a warm and compassionate environment while also offering flexible and convenient appointment times. My goal is to strive to offer this for many, many years to come!



Being a husband and father to three kids (ages 16, 14, and 10), I completely understand how precious time is amidst the busy schedules of family life. As my practice has grown, the task of scheduling our valued patients has become a greater and more challenging endeavor. Truly, it is a complex aspect of running a practice to make sure that at each appointment, we not only have sufficient time necessary to help your orthodontic treatment progress smoothly and efficiently, but also to have time to care for YOU as a person.

This is a tremendous responsibility and privilege that I sincerely appreciate and cherish. My goal is to give maximum effort to do this better each and every day. However, when a busy practice schedule even begins to interfere with my ability to make a connection with a patient or diminishes the opportunity for me to give an encouraging word, this places a strain on me as my relationship with each patient and their family is so very important to me!

I haven't ever sought out an associate, as I feel personally responsible for every aspect of the operation of this practice and our responsibility to care for each

and every patient like they are family. It was hard for me to think that there could be someone who could simply step in and provide the same commitment to not only delivering the highest level of care, but that would also be devoted to the same ideals of caring for each patient on a personal level.

However, a truly unique opportunity presented itself over this last year. Since I started practicing in Bellevue in 2002, Dr. Sam Lake has been one of my trusted mentors and advisors. Many of you may already be familiar with Dr. Lake and his exceptional reputation. Having his own orthodontic practice here in Bellevue for over 30 years, Dr. Lake brings his expertise and a wealth of experience to serve our patients.

Over his distinguished career, Dr. Lake has taught for years as an associate professor at the University of Washington Department of Orthodontics. In addition to his extensive experience treating both children and adults, Dr. Lake is committed to providing highest standards of care and utilizing the most current technologies available.

Dr. Lake is very passionate about orthodontics! His kindness, patience and integrity are qualities that stand out when you meet him. As a good listener, he understands the importance of making informed decisions and will thoroughly explain treatment and answer your questions.

Dr. Lake enjoys spending time with his family. He and his wife, Lori, have been blessed with three wonderful children and now two special granddaughters! Being a native of the Seattle area, Dr. Lake is active with many of the sports and activities the Northwest has to offer.

Though there might naturally be some concern that I am retiring or phasing out of the practice, please allow me to put that thought to rest (at 46, I'm way too young and enjoy what I do way too much to stop anytime soon). I will continue to work full time, except for the occasional day or week that I may be skiing or salmon fishing with my family or tackling a big project in the backyard.

Our practice is very fortunate to have Dr. Lake join the team. We're excited for you to meet him and benefit from his excellent care.

Warmest Regards,



Dr. Burleigh T. Surbeck